OVERVIEW: Section 9D.18 of S.L. 2021-180 requires the Division of Health Benefits, Department of Health and Human Services (DHHS), to evaluate changes in DHHS's administrative and staffing needs due to the transition of the Medicaid program to a managed care delivery system. An initial report is due to the Joint Legislative Oversight Committee on Medicaid and NC Health Choice on March 1, 2022, that identifies plans and a timeline for making staffing and administrative changes related to the implementation of standard benefit plans. A final report is due March 1, 2024, that includes: updated plans and a timeline for staffing and administrative changes related to the implementation of standard benefit plans as well as tailored plans, and the status and an assessment of the staffing and administrative changes identified in the initial report.

This section became effective July 1, 2021.