

## **HOUSE BILL 97:**

## 2015 Appropriations Act, Sec. 29.14:

2015-2016 General Assembly

**Establishment of "DOT Report" Program** 

Committee: Date:

Introduced by: Prepared by: Luke Gillenwater Analysis of: Sec. 29.14 of S.L. 2015-241 Staff Attorney

SUMMARY: Sec. 29.14 of S.L. 2015-241 does the following:

- Establishes the "DOT Report" Program (Program) that directs the Department of Transportation (DOT) to: (i) respond to citizen reports in a more timely manner, including repairing potholes within two days of the date a report is received, addressing safety-related citizen reports no later than 10 days after the report is received, and addressing non-safety-related reports no later than 15 days after the report is received; (ii) conduct annual job satisfaction surveys of all DOT personnel; and (iii) conduct annual surveys of North Carolina citizens to measure the level of citizen satisfaction with the condition of the roads and highways of this State.
- Directs DOT to adopt procedures in all stages of the construction process to streamline project delivery, including the establishment of a baseline unit pricing structure by December 1, 2015, for transportation goods used in highway maintenance and construction projects and the setting of annual targets for three years based on its unit pricing.
- Directs DOT to, by May 1, 2016, reclassify the funding source to appropriation for all full-time positions that are budgeted as receipt-supported.
- Directs DOT to study and review the organization, staffing, and operations of the Division of Highways and submit the results of the study and review to the Joint Legislative Transportation Oversight Committee by May 1, 2016.
- Directs DOT to, by March 1, 2016, adjust the performance dashboard available on the Department's home page to track the monthly progress of certain projects.

This section became effective September 18, 2015.





Legislative Drafting (919) 733-6660