

**GENERAL ASSEMBLY OF NORTH CAROLINA
SESSION 2017**

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**HOUSE BILL 967
PROPOSED COMMITTEE SUBSTITUTE H967-PCS40751-BC-38**

Short Title: Telemedicine Policy.

(Public)

Sponsors:

Referred to:

May 21, 2018

A BILL TO BE ENTITLED
AN ACT DIRECTING THE DEPARTMENT OF HEALTH AND HUMAN SERVICES TO
STUDY AND REPORT RECOMMENDATIONS FOR VARIOUS TELEMEDICINE
STANDARDS.

The General Assembly of North Carolina enacts:

SECTION 1.(a) By September 1, 2019, the Department of Health and Human Services shall study and report to the Joint Legislative Oversight Committee on Health and Human Services recommendations for telemedicine reimbursement standards for private health benefit plans. In conducting this study, the Department of Health and Human Services shall (i) solicit the input from the Department of Insurance and relevant stakeholders and (ii) consider at least all of the following:

- (1) The health benefit plan reimbursement standards of other states and the results of those standards on cost and access to care.
- (2) The specific telemedicine modalities for which health benefit plans should be required to provide reimbursement.
- (3) The areas of care for which health benefit plans should be required to provide reimbursement.
- (4) Whether private health benefit plans should be required to provide reimbursement for health care delivered via telemedicine on the same terms as reimbursement for in-person care.
- (5) How to ensure the State's telemedicine reimbursement policy remains flexible enough to evolve with innovation.
- (6) How to best encourage market competition and ensure private health benefit plans retain sufficient flexibility to realize efficiencies.
- (7) The projected budget impact result if Medicaid and North Carolina Health Choice reimbursed for care provided via telemedicine in accordance with licensure regulations for appropriate existing covered services.
- (8) Any other issues the Department deems appropriate.

SECTION 1.(b) By September 1, 2019, the Department of Health and Human Services and the Department of Information Technology shall study and report to the Joint Legislative Oversight Committee on Health and Human Services recommendations for a plan to ensure that all North Carolina residents have sufficiently advanced Internet connectivity to receive health care via telemedicine. In conducting this study, the Departments shall and consider at least all of the following:



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- 1 (1) The best manner in which to incentivize investment in next-generation,
2 future-proof broadband infrastructure and reduce barriers to deployment of
3 that infrastructure.
- 4 (2) How to create community-based broadband adoption, utilization, and
5 initiatives.
- 6 (3) How to ensure all health care providers are connected to the North Carolina
7 HIE Network.
- 8 (4) Any other issues the Departments deems appropriate.

9 **SECTION 1.(c)** By September 1, 2019, the Department of Health and Human
10 Services, in consultation with the North Carolina Institute of Medicine, the North Carolina
11 Medical Board, and the North Carolina Board of Nursing shall study and report to the Joint
12 Legislative Oversight Committee on Health and Human Services and the Fiscal Research
13 Division on recommended performance metrics to be used by the Department of Health and
14 Human Services in assessing the quality of telemedicine services provided in the State. In
15 conducting this study, the Department is encouraged to examine all of the following:

- 16 (1) The final report entitled "Creating a Framework to Support Measure
17 Development for Telehealth" released by the National Quality Forum in
18 August 2017.
- 19 (2) Guidelines established by the Agency for Healthcare Research and Quality.
- 20 (3) Any other sources the Department deems appropriate.

21 **SECTION 1.(d)** By September 1, 2019, the Department of Health and Human
22 Services shall report to the Joint Legislative Oversight Committee on Health and Human Services
23 and the Fiscal Research Division on recommended State licensing standards, credentialing
24 processes, and prescribing standards for telemedicine providers, including any proposed
25 legislation. The report shall include at least all of the following:

- 26 (1) A proposal for a standardized and centralized credentialing process for all
27 providers that is consistent with the language in the 1115 Medicaid waiver
28 submitted by the Department to the Centers for Medicare and Medicaid
29 Services.
- 30 (2) A recommendation as to whether North Carolina should participate in the
31 Interstate Medical Licensure Compact formulated by the Federation of State
32 Medical Boards.
- 33 (3) Any other issues the Department deems appropriate.

34 **SECTION 2.** This act is effective when it becomes law.